



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE  
FILING COMPLETION UNDER RULE 53(f)

PATENT  
APPLICATION

In re PATENT APPLICATION of

Attn: Application Division

Inventor: HUBOI et al.

Appln. No.: 09/753,341

Filed: December 29, 2000

Title: "Method and Apparatus for Providing User Specific Web-Based Help in a Distributed System Environment"

Atty. Dkt. 061473 | 0270159  
(Our Deposit Account No. 03-3975)  
(Our Order No. 0270159 | NOR11831 SS  
TMC# | Client Ref

Date: May 14, 2001 (May 12 = Saturday)

Commissioner for Patents  
**BOX MISSING PARTS**  
Washington, D.C. 20231

Sir:

The following **completes the filing** under Rule 53(f) of the above-identified patent application:

1. Notice to File Missing Parts ☒ copy enclosed ☐ not yet received
2. ☒ Signed Declaration enclosed ☐ Original ☒ facsimile/copy
3. ☒ Enclosed is an Assignment and cover sheet. Please return the recorded assignment to the undersigned.

4. Basic Filing Fee.....				\$710 / 355	\$ 710.00	101/201
5. Total Claims	12	minus 20 =	0	x \$18/\$09	+ .00	103/203
6. Independent Claims	5	minus 3 =	2	x \$80/\$40	+ 160.00	102/202
7. Surcharge for filing Declaration/filing fee late				\$130/\$65	+ 130.00	105/205
8.	FILING FEE ENCLOSED =				\$ 1000.00	
9. Original due date: April 12, 2001						
10. Petition is hereby made to extend the original due date to cover the date of this response, for which the requisite fee is enclosed.				\$110/55 \$380/190 \$870/435 \$1510/755	\$110.00	
11. If "assignment" box is X'd, add recording fee.....				\$40	+ 40.00	581
12.	TOTAL FEE: =				\$ 1,150.00	

CHARGE STATEMENT: The Commissioner is hereby authorized to charge any missing or insufficient fees required under Rules 16-18 relative to this application and the resulting Official document under Rule 20, or credit any overpayment, to our Account/Order No. shown above, for which a duplicate copy of this sheet is enclosed.

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05/22/2001 AZERGAW1 00000093 09753341

01 FC:101 710.00 OP  
02 FC:102 160.00 OP  
03 FC:105 130.00 OP  
04 FC:115 110.00 OP

I certify that the enclosed papers are being deposited with the U.S. Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, BOX MISSING PARTS, Washington, D.C. 20231, on May 14, 2001.

  
Jeanette Cooks